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MOBILEHOME PARK UTILITY UPGRADE PROGRAM



The Mobilehome Park Utility Upgrade Program is a statewide initiative to enhance public safety and service reliability by replacing aging energy systems.

In March 2014, the California Public Utility Commission (CPUC) approved a voluntary statewide three-year pilot program that offers mobilehome park owners the opportunity to voluntarily convert their privately owned master-metered/ submetered natural gas and/or electric systems to a new direct utility system.

- The program's goal is to convert 10 percent of California's resident mobile homes during the three-year program period.
- Mobilehome park residents will be able to receive delivery of natural gas and/or electric services directly from utility companies.
- The CPUC will accept applications January 1 through March 31, 2015.

Community and resident benefits

- 1. Enhanced safety and reliability** – Mobilehome parks will get new professionally installed natural gas systems that will enhance safety and reliability for residents and the community with added confidence in knowing the system is being maintained by a company with more than 140 years of experience.
- 2. New customer credit checks and fees waived** – Upon transfer to direct natural gas service, Southern California Gas Company (SoCalGas®) will waive customer credit checks and service deposits for mobilehome park residents.
- 3. Greater access to customer programs** –
 - All income-qualified residents will have access to the California Alternate Rates for Energy (CARE) 20 percent rate discount bill assistance program.
 - Qualified residents will also have access to the Medical Baseline additional gas allowance program and Energy Savings Assistance Program no-cost home weatherization services.
 - Residents will be able to take advantage of SoCalGas' energy efficiency rebates to save energy and money.
 - SoCalGas' Advanced Meter technology empowers customers to help set and achieve savings and conservation goals.
- 4. Enhanced customer service** – Residents will have access to SoCalGas' online and customer services for energy-use questions or concerns.

Program costs

As directed by the CPUC, costs for installing new, direct natural gas service up to individual resident meters, as well as to each mobile home, are covered by the program and will be paid for by SoCalGas' ratepayers.

Minimizing community impacts

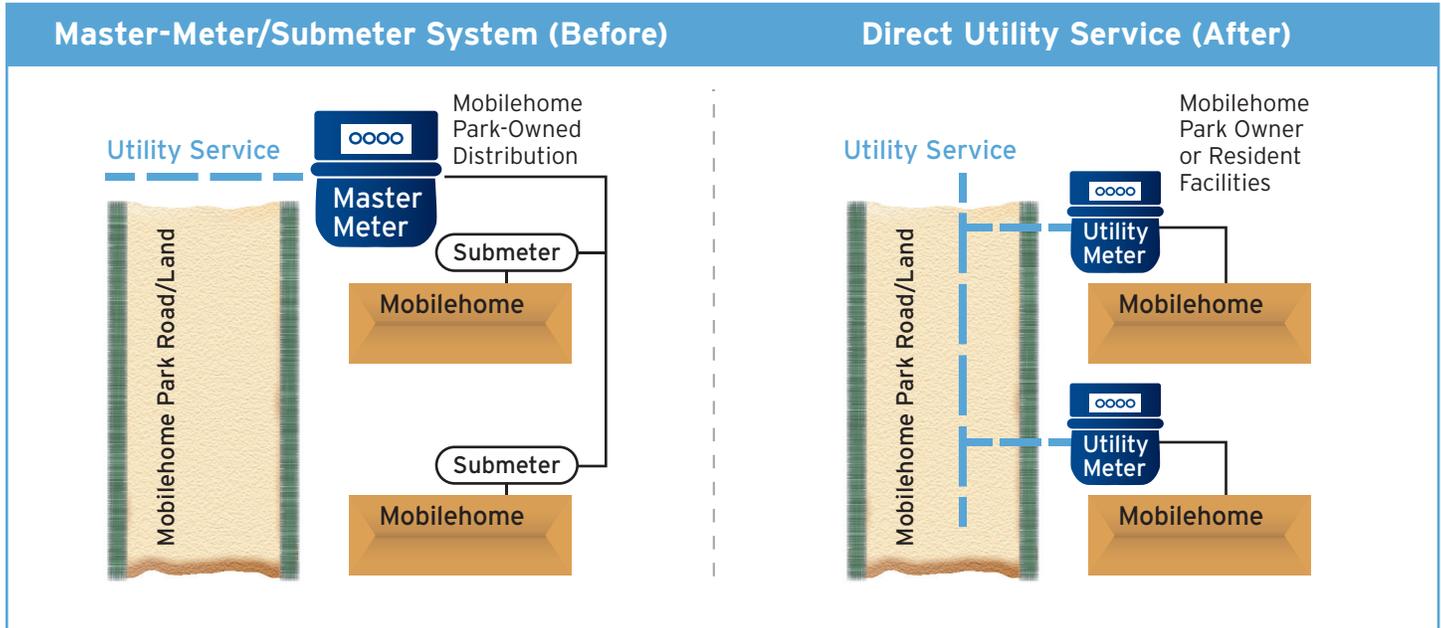
As with any construction project, to install underground natural gas facilities, there will be a level of temporary inconvenience that is difficult to determine until project planning takes place. Residents and the community can expect:

- Trenching
- Noise
- Staging areas needed for material and tools
- Presence of construction crews
- Temporary closure of parts of the mobilehome park to access while the work is being performed as well as possible impacts to surrounding areas (traffic lane closure or re-routing).

SoCalGas will mitigate impacts as much as possible and will notify the community, park owners and residents on what construction impacts they can expect.

What is a mobilehome park master-metered/submetered natural gas system?

Currently, SoCalGas provides natural gas service to a single master-meter at many mobilehome park communities in its service territory. From the master-meter, the mobilehome park may have submetered pipeline systems that deliver natural gas from the master-meter to each resident mobile home. The mobilehome park owner is responsible for maintaining these submetered systems.



Program Schedule*

Application and selection process

- Interested mobilehome park owners can apply during the open enrollment period from January 1 through March 31, 2015.
- Park selection is made by the CPUC's Safety and Enforcement Division (SED) based on risk assessment and other established prioritization factors. The CPUC SED has the authority and responsibility for prioritizing conversions. Selection does not guarantee that mobilehome parks will be converted.
- After park selection, SoCalGas will notify applicants of their program participation status and will assign a project manager to selected mobilehome parks that will be their direct point of contact in coordinating various aspects of the construction project and community outreach.

October to December 2014	Program information and Form of Intent made available to mobilehome park owners.
January 1 to March 31, 2015	Open enrollment – Completed Forms of Intent due from mobilehome park owners to the CPUC SED with copies to the utilities.
April to May 2015	The CPUC SED selects pilot program participants.
Starting Spring 2015	Participants provide detailed information about property for engineering review and sign mobilehome park conversion agreement prior to construction.
Summer 2015 to December 31, 2017	Construction is completed. Direct service to mobilehome park residents begins.

*The California Public Utilities Commission approved Decision 14-03-021 on March 13, 2014, establishing this three-year voluntary pilot program for mobilehome parks and manufactured home communities. This program is funded by California utility customers and administered by Southern California Gas Company under the auspices of the California Public Utilities Commission.