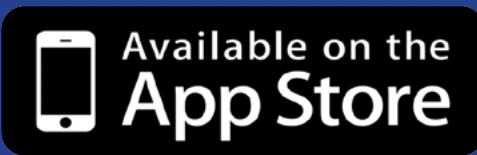


REPORT ISSUES IN THE COMMUNITY WITH **ACCESS SOUTH EL MONTE** APP



Residents, businesses and visitors can report and track non-emergency issues in the City of South El Monte utilizing the City's **"Access South El Monte"** app.

Reportable issues include:

- Graffiti
- Potholes
- Code Violations
- Abandoned/Inoperative Vehicles
- Parking Violations
- Damaged or Missing Road Signs

*Requests are NOT monitored on 24/7 basis and are addressed during business hours.

Access South El Monte app is specifically for the City of South El Monte and an upgraded version of the GOREquest app. The updated app offers the same features community members have relied on in the old app.

Access South El Monte features access to the following City resources:

- Submit Requests/Concerns with the easy access "Start Request" button
- Provide multiple photos when submitting a request
- Track request and send messages to City Staff regarding the status of a request

Download

To download the free app, go to the Apple App Store or Google Play Store and search **"Access South El Monte"** to find the app.

For more information, visit the City's website at
cityofsouthelmonte.org/206/Online-Service-Request

