

CITY OF SOUTH EL MONTE CATALOG OF ENTERPRISE SYSTEMS

Vendor	System Product	System's Purpose	Types of Categories or Data of System	Primary Custodian, City Department	Frequency Data is Collected	Frequency Data is Updated
Carahsoft Technology Corp.	Accela	Land Management	On-line permit process	Community Development	Daily	Daily
CivicPlus	Civic Engagement	City's website	Content management for web posting/calendars/documents and Web applications	Administration	Daily	Daily
CivicPlus	CivicClerk	Agenda and Meeting Management	Agenda preparation and live streaming of city council meetings	City Clerk	Weekly	Weekly
ECS Imaging	LaserFiche	Preserving electronic copies of City documents	City records	City Clerk	Daily	Daily
GoGov	Aka Government Outreach Software Service	Citizen Request Management (CRM) and Code Enforcement (CE)	Keep track of citizens' complaints; code enforcement logs, City issued citations	Community Development	Daily	Daily
HDL Software LLC	HDL Prime/HDL Web	Tracking and managing City business licenses	Business Licenses	Finance	Daily	Daily
Phoenix Information Systems Group	WinCite	Manages City issued citations	Identifying information related to issued parking citations and administrative citations	Community Development: Public Safety/Code Enforcement	Daily (for parking citations); Weekly (for administrative citations)	Daily (for parking citations); Weekly (for administrative citations)
SunGard Pentamation, Inc.	eCommunity	Manages City accounting functions	Event registration; Utilities; Work Orders	Finance	Daily	Daily
SunGard Public Sector	eFinance	Manages City accounting functions	Budgets; Payroll; Time Clock Management	Finance	Daily	Daily

Tyler Technologies, Inc.	Tyler Technologies, Inc.	Project Management Software	Core financial, purchasing, fixed assets, project acctg. Personnel mgmt. A/Rs, cashiering, online payments and contracts mgmt.	Finance	Daily	Daily
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